



**FutureForensics**<sup>TM</sup>  
*Automotive Damage Investigations*

## RESUME OF MARK E. OLSON

### SUMMARY

Over 28 years experience in the collision repair industry including Certified Instructor for The Inter-Industry Conference on Auto Collision Repair (I-CAR), Collision repair and automotive refinishing technician, body shop owner, independent insurance physical damage appraiser, staff insurance field technician / Adjuster.

### WORK HISTORY

Vehicle Collision Experts LLC (VECO Experts) – Seattle, WA  
November 2016 – Present - CEO

COLLISION COACH – Seattle, WA  
November 2006 to Present – President

VERIFACTS - SEATTLE, WA  
November 2006 - October 2016

HUNTER ENGINEERING COMPANY – Bridgeton, Missouri  
March 2008 – January 2016 – Contract Trainer

VERIFACTS AUTOMOTIVE – Nevada/California  
January 2003 until November 2006 – Vice President / COO

FUTURE FORENSICS - SEATTLE, WA  
October 1, 1997 to present – President

PRECISION COLLISION INC. - BELLEVUE, WA  
October 1, 1997 – March 1, 1998 – Consultant / Manager

INTER-INDUSTRY CONFERENCE ON AUTO COLLISION  
REPAIR (I-CAR)  
1993-Present – Certified Instructor in multiple disciplines.

ALLSTATE INSURANCE COMPANY, - SEATTLE WA.  
September 1996 – September 1997 – Field Technician / Adjuster  
Special assignments and field damage analysis.

PRECISION COLLISION INC. - BELLEVUE, WA.  
March, 1995 – September, 1996 – General Manager

## **MOORE'S BODY SHOP - SEATTLE, WA.**

June, 1992 – February, 1995 – Partner / General Manager

## **MARK 2 COLLISION CENTER - EVERETT, WA**

December 1991 - June 1992 – New shop set up consultant. 6 Month contract.

## **CRAWFORD AND COMPANY - BELLEVUE, WA**

December, 1990 – December, 1991 – Contract field appraisals

## **MOORE'S BODY SHOP - SEATTLE, WA**

January, 1985 – November 1990 – Technician / Manager / Part Owner

## **OLSON'S BODY SHOP - SEATTLE/BOTHELL, WA**

February 1982 – December 1985 – Collision / Refinish Technician – Owner. Including many odd jobs with different minor employers.

# **PROFESSIONAL DATA & MEMBERSHIPS**

### **-State of Oregon Licensed Vehicle Appraiser**

\*License number V60022

### **-Autobody Craftsman Association:**

\*North King County Director 1994-95

\*Education Chairman for the State of Washington 1994-95

\*North King County Co-Director 1993-94

\*Public Relations Chairman 1993-94

### **-Inter Industry Conference on Auto Collision Repair (I-CAR):**

\*Instructor; 32 hour Collision Repair 2000/3000

\*Instructor; 8 hour Glass Repair and Replacement

\*Instructor; 8 hour Plastic Repair course

\*Instructor; 8 hour Detailing course

\*Instructor; 4 hour Fundamentals of Collision Repair Course

\*Instructor; 16 hour Collision Damage Analysis course

\*Instructor; 4 hour Corrosion Protection course

\*Instructor; 4 hour Welding and Cutting Steel course

\*Instructor; 8 hour Air Conditioning Repair and Diagnosis

\*Instructor; 8 hour Structural Parts Steels Course (1&2)

\*Instructor; 4 hour Trim and Hardware course

\*Instructor; 4 hour Three Dimensional Measuring Principles Course

\*Instructor; 4 hour Structural Parts Steels 3

\*Instructor; 4 hour Straightening Structural Steels course

\*Instructor; 8 hour Heating and Cooling course

\*Instructor; 24 hour Volvo Collision Repair 1-6

\*Instructor; 4 Hour Corvette Z06 Collision Repair

\*Instructor; 16 hour Aluminum Repair

\*Instructor; 4 hour Steering and Suspension

\*Instructor; 8 hour Advanced Steering and Suspension

### **-Member Sno-King Committee**

-Lake Washington Technical College Autobody Advisory Board Chairman 1999-2003

-Experienced Auto Skills 2 week workshop – 2<sup>nd</sup> in class.

-Automotive Service Excellence (ASE) Certified Body Technician and Vehicle Damage Estimator.

-I-CAR Platinum Individual, Certificate of Qualification; March 2001

-Washington State licensed and bonded - Independent Adjuster and Public Adjuster License Number 973185

-Oregon State Licensed Insurance Adjuster License Number 1862523

# Publications and Articles- Seminars

- Are You Committing Fraud Without Knowing It?
- Measuring Quality Repairs – Power Point
- VeriFacts / Collision Coach Shop launch (hands on live)
- Diminished Value – What it is and What it is not – Power Point
- Suspension Diagnostic Clinic
- Intelligent Quality Control
- Plastic Repair in Shop Basics (Hands on Theory)
- Analyzing Collision Damage – A View From Both Sides of the Fence
- How Scary is the Monster Under Your Bed?
- Triple Win of Intelligent Estimating.
- Cost of a Comeback
- Automobile Accident Litigation Desk book, Published by the Washington State Trial Lawyers Association: 2000. Author of Chapter 7, Section C: “Low Impact Collisions – What is a Forensic Property Damage Evaluation and Why Would You Need One?”.